

Shaffer Animal Hospital Boarding Policy

We appreciate the opportunity to board your pet for you. The doctors and staff will do their utmost to ensure the safety and well being of your beloved ones while they are here.

1. To protect your pet from possible exposure to sick animals, the following vaccinations will be required and must be current for all pets boarding:

Cats – FVRCP and Rabies (FeLV optional, but recommended)

Dogs – Bordetella, DH(L)PP, Rabies

All pets admitted to the hospital must be free of internal and external parasites and will be treated on entry or discovery at your expense.

2. Due to the added stress and anxiety your pet may experience away from home, specific problems in your pet's health may arise from a reduced immune system. Such conditions include diarrhea, weight loss, loss of appetite, upper and lower respiratory disease and will be treated at your expense.

Diarrhea, i.e. stress colitis, is very common in a boarding environment. This primarily affects pets away from home who are nervous when separated from their owners. If your pet experiences diarrhea, it will be treated at your expense, conservatively at first, with an intestinal parasite exam, oral medications and special diet. If further treatment is required, i.e. fluid therapy, labwork, injections, etc. you will be notified as per your instructions under category 3 below.

Though sanitation and disinfection are emphasized, respiratory disease such as tracheo-bronchitis may occur during or shortly after boarding in dogs. This will also be treated at your expense, usually with a short course of antibiotics and cough suppressants.

3. **In the event of illness other than above, Shaffer Animal Hospital will treat your pet, at your expense, according to the following options.**

Please check one:

Please treat my pet as required; you don't have to call me.

Please inform me if costs exceed _____

Perform only conservative treatment, notify me for permission for further treatment.

If no choice is indicated above, the first option shall apply.

Should a life-threatening **EMERGENCY** arise, I authorize the medical staff to treat my pet and/or perform such emergency procedures as may be necessary for the health of my pet until I can be notified, and will be responsible for all charges incurred.

4. You are welcome to leave toys and/or bedding with your pet, however we are not responsible for any items lost or damaged. Animals will be fed Shaffer Animal Hospital's preferred kennel food, however, if you wish to bring food for your pet, please make sure it has your pet's name and is in an amount of food appropriate to length of your pet's stay. It is not necessary to bring your pet's food or water containers. Owners of ferrets and other small mammals boarding should bring their own food, cage and food/water container.
5. We ask that you call us if your pick-up date changes so that we can plan accordingly. If you neglect to pick up your pet within 10 days of the date scheduled, and we are not able to contact you within that time period, we will assume that your pet is abandoned and will dispose of your pet(s) as we see fit. **This action does not relieve you from paying all costs of hospitalization and boarding services.**

6. Pets that are **not being bathed** at the owner's request will be **available for discharge after 9:00 AM** on the pick-up date specified by the owner. Pets **being bathed** at the owner's request will be available for **discharge after 2:00 PM** on the owner specified pick-up date.
7. **PLEASE NOTE, WHEN OUR FRONT OFFICE IS CLOSED (REGULAR BUSINESS HOURS), PETS WILL NOT BE DISCHARGED UNDER ANY CIRCUMSTANCES.**
(i.e.: Saturdays after hours, Sundays or holidays.)
8. If your pet requires special handling, you are required to notify our front office staff before boarding your pet. **Aggressive dogs**, which cannot be handled safely by our staff, will not be allowed to board at Shaffer Animal Hospital. Our receptionist(s) can recommend a facility which features indoor and outdoor runs to accommodate these pets.

Other medical conditions such as **diabetes or epilepsy** require special treatment and expense while boarding, and need to be discussed before your pet stays with us.

We will strive to make your pet's stay with us as safe and worry-free as possible, with an emphasis on monitoring their health.

I have read the foregoing and agree.

Signature of the Owner/Authorized Agent

Date

Updated 3/24/2009